

### Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

Data for every month ending- April 2025

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                  |
| 1  | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 |                                | 0                                  |
| 2  | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0         | 0                                 |                                | 0                                  |
| 3  | Depositories            | 0                                   | 0                         | 0             | 0         | 0                                 |                                | 0                                  |
| 4  | Other Sources (if any)  | 0                                   | 0                         | 0             | 0         | 0                                 |                                | 0                                  |
| 5  | Grand Total             | 0                                   | 0                         | 0             | 0         | 0                                 |                                | 0                                  |

### Trend of monthly disposal of complaints

| SN | Month      | Carried forward from previous month | Received | Resolved* | Pending** |
|----|------------|-------------------------------------|----------|-----------|-----------|
| 1  | 2          | 3                                   | 4        | 5         | 6         |
| 1  | March-2025 | 0                                   | 0        | 0         | 0         |
| 2  | April-2025 | 0                                   | 0        | 0         | 0         |
|    |            |                                     |          |           |           |

\*\*Should include complaints of Previous months Resolved in the current month ,if any.

\*\*Should include total complaints pending as on the last day of the month, if any.  
 ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal Complaints**

| SN | Year    | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18 | 0                                  | 0                        | 0                        | 0                              |
| 2  | 2018-19 | 0                                  | 0                        | 0                        | 0                              |
| 3  | 2019-20 | 0                                  | 0                        | 0                        | 0                              |
| 4  | 2020-21 | 0                                  | 0                        | 0                        | 0                              |
| 5  | 2021-22 | 0                                  | 0                        | 0                        | 0                              |
| 6  | 2022-23 | 0                                  | 0                        | 0                        | 0                              |
| 7  | 2023-24 | 0                                  | 0                        | 0                        | 0                              |
| 8  | 2024-25 | 0                                  | 0                        | 0                        | 0                              |